

# LOTTERY LINKS

### **NEWS AND IDEAS FOR LOTTERY RETAILERS**

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Lottery Links is provided free to licensed retailers, Lottery Advisory Commission members, vendors and other interested parties. Lottery Links is available on the website at LOTTERY.ND.GOV.

### **CASH DASH TO RETURN IN FEBRUARY**

Cash Dash is back! Beginning February 4 through March 2, players will have the chance to win instant cash prizes by purchasing a qualifying One-of-Each (Cash Dash) transaction for \$11. A qualifying transaction includes:

- Powerball with Power Play (\$3);
- Mega Millions with Megaplier (\$3);
- Lucky for Life (\$2);
- Lotto America with All Star Bonus (\$2); and
- 2by2 (\$1).



Simply ask players if they would like to play Cash Dash. Touch the Cash Dash icon on the main screen of your terminal, verify the sale and the tickets will print. Randomly selected Cash Dash transactions will win instant cash prizes of \$5, \$20, \$100 or \$500.

If a qualifying Cash Dash sale is a winner, you will hear "Instant Winner!" A Cash Dash coupon will immediately print from the terminal with the prize amount. In order to receive credit for cashing an instant winner, coupons must be scanned through the lottery terminal in the same manner as any other winning lottery ticket. If you do not have sufficient funds available, instruct the player to return at another time, redeem the coupon at another lottery retailer, or mail it to the North Dakota Lottery at the address on the back of the coupon. Encourage players to sign the back of their coupons.

Your store will receive credit for all scanned and cashed coupons. The credit will be reflected in the PROMO REDEEM line of your DAILY SALES ACTIVITY and WEEKLY INVOICE reports.

Preprinting Cash Dash transactions is strictly prohibited. Please see official rules at LOTTERY.ND.GOV for complete details.

## **DIRECTOR'S MESSAGE**



The goal of the Lottery is to provide a service to the citizens of North Dakota by conducting lottery games with integrity, security, and fairness. To accomplish this, the Lottery offers fun games, licenses good retailers in convenient locations, creates effective marketing plans and appealing promotions, provides quality customer service to retailers and players, and works to keep players engaged and interested.

The Lottery adheres to complex procedures and rules to ensure that every ticket is counted and has a fair chance at winning in drawings that are securely conducted. As a key partner in the Lottery, licensed retailers and their employees also need to follow strict practices in the joint effort to sell chances for jackpots or other prizes.

The Lottery has safeguards for the player, such as an audible message of a winner and the customer receipts for every ticket checked.

Unfortunately, some employees might be drawn to attempt to gain a windfall prize by deception or theft of a ticket. This vulnerability lies in the trust placed in store clerks as they handle crucial lottery steps: ticket sales and win validations. This trust demands accountability and honesty.

Retailers who apply clear and consistent practices for lottery add a layer of protection for the player and the store. Store operators should implement training to minimize errors and equip employees to handle transactions and requests. Retailers should diligently conduct audits and verify receipts

with sales records. Please contact our office if you notice irregularities or need help; the Lottery can assist in the review of transactions in a combined effort to determine if errors or bad behavior have occurred.

Retail employees should know that North Dakota State law includes serious penalties for the theft of a lottery ticket. Anyone who defrauds, falsely claims, or forges a North Dakota Lottery ticket is subject to felony charges. The Lottery has and will investigate dishonesty in the selling of tickets and the claiming of prizes. Charges will be pursued if lottery laws have been broken.

Lottery players' hope of winning makes the issue of accountability and honesty in ticket sales critical. Thankfully, lottery ticket theft is very rare. By implementing safeguards and fostering a culture of ethical conduct, we can ensure that the trust placed in store clerks remains well-deserved, safeguarding both the integrity of the game and the dreams of those who participate.

The North Dakota Lottery is thankful for the dedicated support of its 450 retailers. The success of the Lottery would not be possible without you and the hard work of your employees. Please utilize the knowledge of the North Dakota Lottery professionals. If you have questions or if your retail team needs an update on procedures or specific training, please call our office. We are here to help.

Luma D. Tack

## RETAILER BONUS PHOTOS 2023































### OVER \$1.7 MILLION IN RETAILER COMMISSIONS FOR 2023!







\$500 - Barney's 2.1 - Mandan \$\frac{1}{2}\$\$ \$500 - Cash Wise Foods #3012 - Fargo

























### \$38,000 IN RETAILER BONUS COMMISSIONS FOR 2023!





\$500 - Kum & Go #804 - Watford City



\$500 - Kum & Go #806 - Williston



\$500 - Kum & Go #806 - Williston



\$500 - Legacy Cooperative - Cando



\$500 - Marketplace Food & Drug - Minot



\$500 - Marketplace Food & Drug - Minot



\$500 - May-Port Arco - Mayville



\$500 - On the Run #80139 - Bismarck









\$500 - On the Run #80151 - Mandan







## RETAILER BONUS PHOTOS 2023



\$500 - Simonson Station Store #6 - Williston



\$500 - Simonson Station Store #3 - Grafton



\$500 - Superpumper #80104 - Williston



\$500 - Superpumper #80154 - Rugby



\$500 - The Pit Stop - Dickinson



\$500 - Town & Country - Rolette



\$500 - Valley Dairy #201 - Grand Forks





\$1,000 - Enerbase North Hill - Minot









BE A DOTS \$2.000 - La'Dots - Belcourt



LUCKY'S EXPRESS INT THOUSAND & \$1,000 - Lucky's Express - Dickinson

8/8/23



#### **2BY2 INSTANT WIN SETS RECORD!**

The 2by2 Instant Win Promotion was a huge success, producing RECORD sales! 2by2 sales for the four week promotion increased a whopping 95.2% with a RECORD sales total of \$705,266. This increase in sales created an additional \$17,197 in retailer sales commission. Players won over \$60,000 in instant prizes as well as NINE (9) \$22,000 2by2 jackpot prizes!

Did your store rank in the Top 5 across the state? Check out the "Top 5" North Dakota Lottery retailers with the most instant winners:

- 1. Family Fare Supermarket #103 West Fargo
- 2. Family Fare Supermarket #3126 Bismarck
- 3. Rosie's Food and Gas Dickinson
- 4. M&H Gas #13 Mandan
- 5. Marketplace Food & Drug Minot

Not on the list? Check the back of this newsletter and see if you made the 2by2 Instant Win Promotion Top 60 Retailers!

#### **MANUALLY CASHING TICKETS**

Lottery tickets can be cashed from any screen using the barcode scanners. In the case that a barcode is unreadable, tickets can be cashed manually. To manually cash lottery tickets:

- 1. From any screen, touch the **CASH** tab;
- Touch the [Cash Draw Ticket] button and confirm that the Mode is set to New Format;
- 3. Use the keypad to enter the serial number and touch **[0K]**.
- 4. On the Security Key screen, use the keypad to enter the 35 alpha-numeric Security Key located below the serial number, then press **IOK1**.
- 5. The terminal prints a receipt.
- 6. Give receipt to player as well as return all winning and non-winning tickets to player.





### **LOTTERY TIDBITS**

- RETURN ALL TICKETS TO PLAYERS: Per Lottery Administrative Rule 10-16-03-07 Section 2, retailers are to return all winning and non-winning lottery tickets back to the player.
- Give all customer receipts to the player.
- Keep all retailer receipts for the store's records.
- NO CREDIT: Credit cards cannot be used to purchase tickets.

- No credit will be issued to retailers for misprinted tickets due to operator error.
- Valid misprinted tickets may be sold to players before the draw occurs.
- Lottery tickets cannot be voided, canceled, or refunded.
- Problems with your lottery terminal? Call the 24-hour terminal assistance hot-line located on the front of your lottery terminal (1-866-719-2699).
- Use confirmation screens before printing tickets.

#### OFFICE OF ATTORNEY GENERAL LOTTERY DIVISION

1720 Burlington Drive, Suite C Bismarck, ND 58504-7736

(701) 328-1574 1 (877) NDLOTTO (635-6886) Fax: (701) 328-1580

















@ND Lottery

NORTH DAKOTA LOTTERY
PLAYERS CLUB OFFICIAL MOBILE APP Google Play

Android: Our app is now available on Google Play

#### LOTTERY.ND.GOV

- Family Fare Supermarket #103 West Fargo
- Family Fare Supermarket #3126 (South) Bismarck
- Rosie's Food and Gas Dickinson
- M&H Gas #13 Mandan
- Marketplace Food & Drug (S. Broadway) Minot
- Cash Wise Foods #3020 (Expressway) Bismarck
- On the Run/Superpumper #80139 Bismarck
- Broadway Marketplace Foods Minot
- M&H Gas #15 Jamestown
- Simonson Station Store #6 Williston
- Pit Stop LLC Dickinson
- Cash Wise Foods #3012 (S. 33rd St.) Fargo
- M&H Gas #34 Williston
- Family Fare Supermarket #3125 (North) Bismarck Brothers III Sports - Valley City
- Patriot Fuels of Carrington Carrington
- Hornbacher's Village West #2693 Fargo
- Cash Wise Foods #3044 Dickinson
- Neighborhood Grocery and Gas Jamestown
- Cash Wise Foods #3043 Minot

- 20t Red Carpet/Superpumper #80246 - Bismarck
- 22 Simonson Station Store #3 - Grafton
- Barney's C-Store Mandan
- Albertson's #2028 Williston
- Cash Wise Foods #3042 Watford City
- 26t M&H Gas #22 - Dickinson
- 26t Hugo's #8 (32nd Ave) - Grand Forks
- North Hill Marketplace Foods Minot 28
- 29t Simonson Station Store #4 - Minot
- 1 Stop Market Belcourt
- Family Fare Supermarket #3128 (Turnpike Ave) Bismarck
- Superpumper #80104 Williston
- 33t Hugo's #9 - Jamestown
- 33t Little Dukes #3020 (Expressway) - Bismarck
- 33t
- Stop and Shop Minot
- Cash Wise Foods #3045 West Fargo Superpumper #80151 - Mandan 33t
- 38 Hugo's #2 - Grand Forks
- Holiday Stationstore #189 Devils Lake
- Arrowhead Marketplace Foods Minot

- Cenex C-Store Jamestown
- Cash Wise Foods #3049 Jamestown
- 39t Enerbase North Hill Cenex - Minot
- 44t M&H Gas #25 - Minot
- Family Fare Supermarket #123 Dickinson 44t
- Bjornson's Travel Center Devils Lake 46t
- Family Fare Supermarket #3130 Mandan 46t
- Red Carpet/Superpumper #80245 Bismarck 46t
- Cenex General Store Dickinson
- Corner C-Store Oakes
- Casey's General Store #3631 New Rockford
- Family Fare Supermarket #3127 (Yorktown Dr.) Bismarck
- Hornbacher's Southgate #2687 Fargo
- 54t Simonson Station Store #1 - Bismarck
- 54t RJ's Tesoro - West Fargo
- 54t Holiday Stationstore #431 - Minot
- 54t Petro Serve USA #073 - Valley City
- Superpumper #80154 Rugby 54t
- Pony Express Shell Bismarck 59
  - Gustafson Oil Bottineau